Using Milan on a Mobile Device

Milan Medical is now accessible through a remote server hosted by da Vinci network Services. There are mobile applications available for Apple iOS and Google Android devices, the details of which are below. The access fee per user is $3/month. The charge will show no your monthly Da Vinci invoice. Users will only be charged if they use the feature during each month's bill cycle.

ACTIVATING TABLET FEATURE:
Admins – to enable your users to access this functionality, you first need to call us and request that it be activated on your account (866-773-3867). Once functionality has been activated, you may enable the tablet feature for each user individually.
1. Click the Admin Menu.
2. Click Edit User.
3. Choose a user you want to activate.
4. Check the box at the top right labeled 'Tablet Enabled?'.
5. On the info pop-up click OK.
6. You will then be prompted to assign a tablet password that is different than their regular one and meets the requirements stated in the popup box.
7. Once you click OK in the pop-up and OK again in Edit User, the user will have access to the tablet feature.

ACCESSING MILAN MOBILE ON YOUR DEVICE:
1. When accessing Apple's iOS App Store and Google Android's Play Store, Search for "Microsoft Remote Desktop" and download it (Free as of 1-22-18).
2. Open the app and Accept the agreement terms.
3. Hit the '+' at the top right and select 'Desktop'.
4. Type in "tablet.milanmedical.com" into the PC Name field and click Done/Save.
5. Click on the new window option in the Remote Desktop screen, use your Milan Medical Username and new Milan Mobile password given to you by your agency Admin (once you have clicked the cursor into the 'username' or 'password' text fields you can click on the keyboard button at the top of the window), and click OK.
6. Once on the virtual desktop, you can use the cursor and double-click on the usual Milan Medical (Normal) shortcut. If there is not one already available, double-click on the 'Install_Normal.jnlp' file and Milan will download and install itself.

When you are finished using Milan, open the Applications Menu at the top left and click the last option: 'Log Out'.

As always, if you have any questions, please call or email our Support staff.
1 (866) 773-3867
Support@MilanMedical.com